



## Terms and Conditions

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**Effective Date:** 12/09/2024

Welcome to the Zivi Health, LLC website (the "Site"). By accessing or using this Site, you agree to comply with and be bound by the following Terms and Conditions. Please read them carefully. If you do not agree with any part of these terms, please do not use our Site.

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### 1. General Information

Zivi Health, LLC operates under a **Direct Primary Care (DPC)** model. The information and services provided on this Site are for **informational purposes only** and do not constitute medical advice, diagnosis, or treatment. Always consult a healthcare professional for personalized medical guidance.

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### 2. Membership and Services

Our DPC services are **membership-based** and are not billed to or reimbursed by insurance, Medicare, or Medicaid. All membership terms, fees, and services are detailed separately in our **Membership Agreement**, which is provided upon enrollment.

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### 3. Use of Website Content

All content on this Site, including text, graphics, logos, images, and software, is the property of Zivi Health, LLC or its content suppliers and is protected by copyright, trademark, and other intellectual property laws.

- **Permitted Use:** You may view, download, and print pages for personal, non-commercial use.
  - **Restricted Use:** You may not modify, distribute, reproduce, or use any content for commercial purposes without prior written permission.
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#### 4. Privacy Policy

Your use of the Site is also governed by our **Privacy Policy**, which explains how we collect, use, and protect your personal information. By using the Site, you agree to the terms of our Privacy Policy.

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#### 5. Third-Party Links

The Site may contain links to third-party websites. These links are provided for your convenience, and Zivi Health, LLC is not responsible for the content or privacy practices of these external sites. Accessing these sites is at your own risk.

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#### 6. Disclaimers

- **Medical Disclaimer:** The content on this Site is not intended to substitute professional medical advice. Always seek the advice of a healthcare provider for any medical concerns.
  - **No Warranty:** The Site and its content are provided "as is" without any warranties of any kind, express or implied.
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#### 7. Limitation of Liability

Zivi Health, LLC shall not be held liable for any direct, indirect, incidental, or consequential damages arising from your use of, or inability to use, the Site or any services linked to it.

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#### 8. Governing Law

These Terms and Conditions are governed by the laws of the **State of Tennessee**, without regard to its conflict of law principles. Any legal action arising from the use of this Site shall be filed in the appropriate state or federal court in **Tennessee**.

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## **9. Changes to Terms and Conditions**

Zivi Health, LLC reserves the right to update or modify these Terms and Conditions at any time without prior notice. Changes will be effective immediately upon posting on the Site. It is your responsibility to review these terms periodically.

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## **10. Contact Information**

If you have any questions regarding these Terms and Conditions, please contact us at:

**Zivi Health, LLC**

**Phone:** (615)880-8553

**Email:** [info@zivihealth.com](mailto:info@zivihealth.com)